

Babtec Qube

Introduction

What is Babtec Qube?

Babtec Informationssysteme GmbH

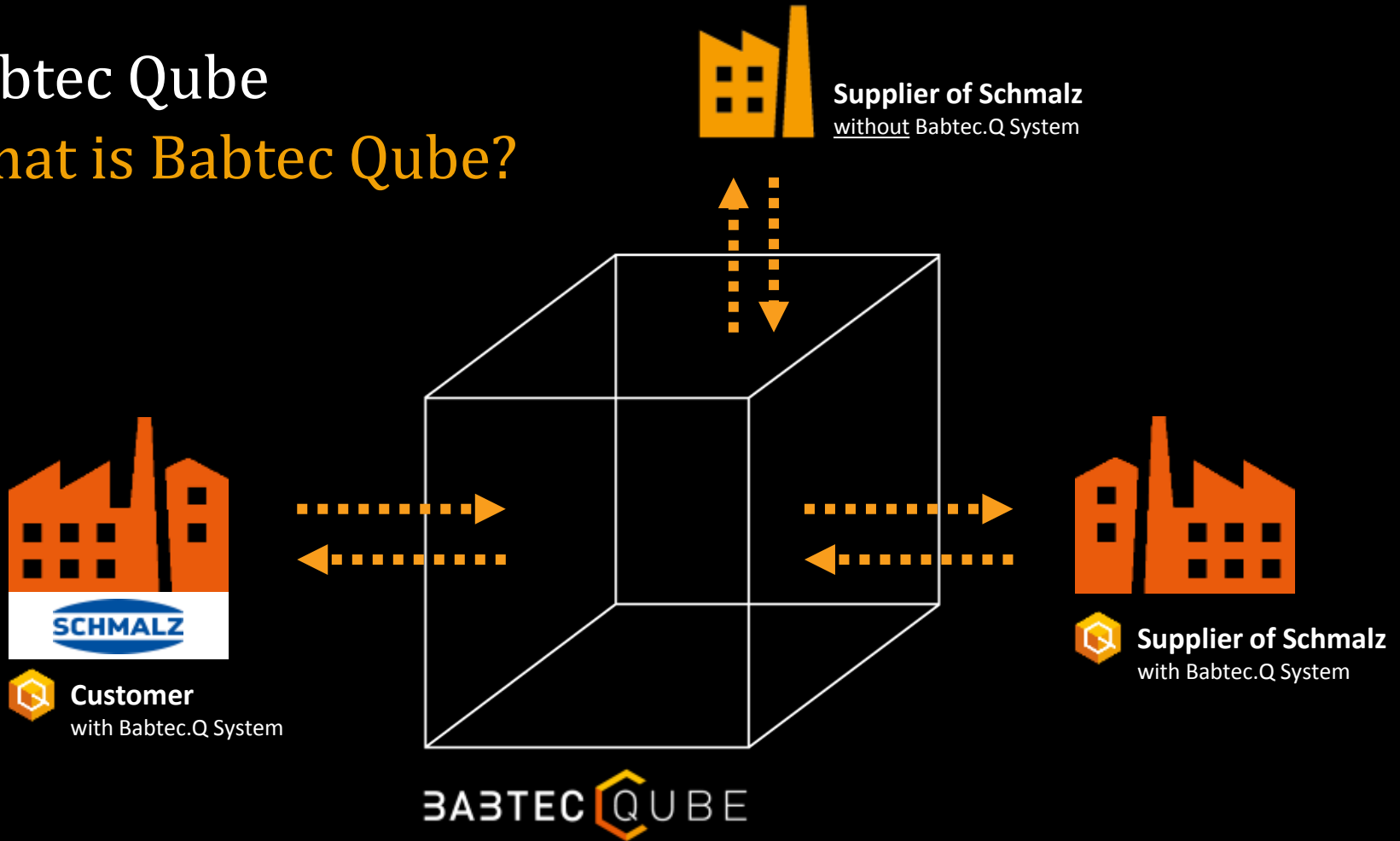
# Babtec Qube

## What is Babtec Qube?

- Babtec Qube is the cloud-based platform of the Babtec GmbH to exchange quality data (Complaints and 8D-Reports, Inspection Orders, Supplier Assessments, Actions and Tasks) incl. additional documents between business partners.
- By use of the Qube you process the complaints of your customer Schmalz directly in the browser and report back your results in terms of an 8D-Report.
- The use of the Qube is for you – as a supplier of Schmalz – free of charge.

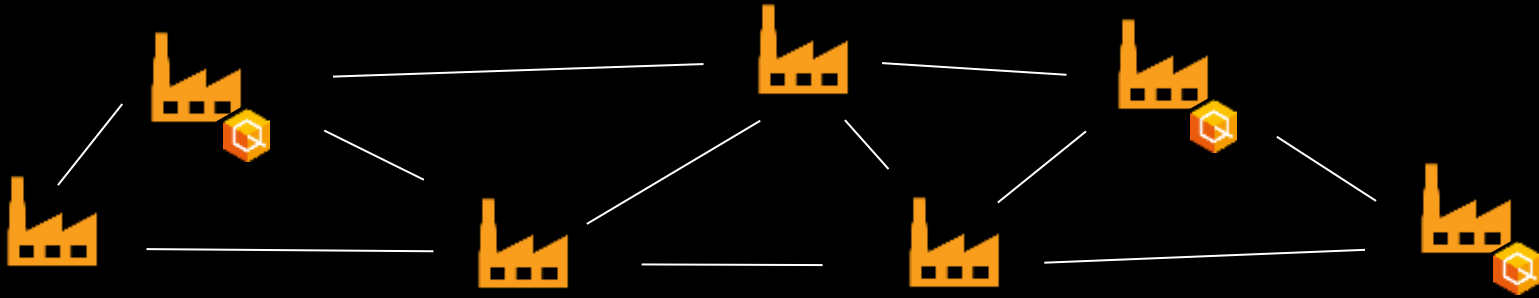
# Babtec Qube

## What is Babtec Qube?

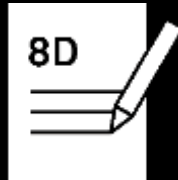


# Babtec Qube

## Smart Solutions for Quality Processes



Inspection Orders



Complaints

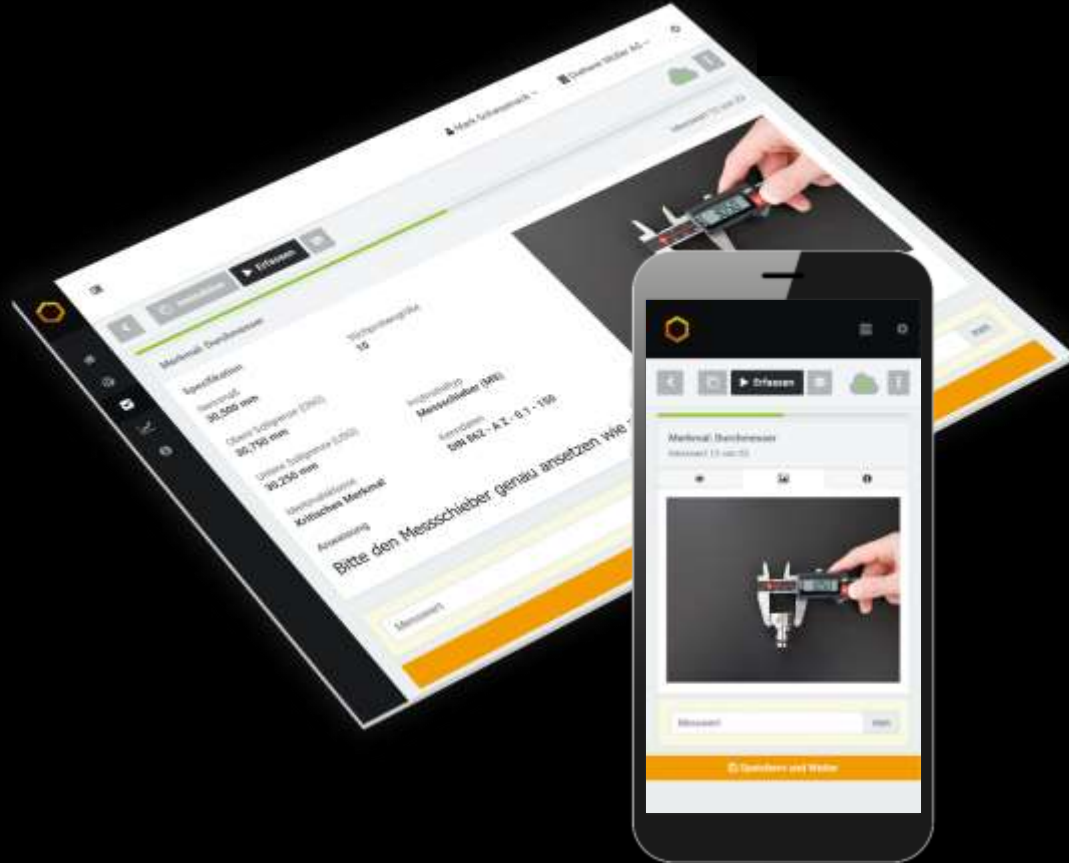


Supplier Assessments

# Babtec Qube

## Inspection Orders

- Simple and secure transfer of inspection orders to suppliers
- Step-by-step guided inspections
- Can also be used in your own Company
- Online and Offline recording possible



# Babtec Qube

## Complaints and 8D Reports

- Guided and simple processing of complaints - without training effort
- Implementation of the complaint process on the basis of the 8D Method
- Working together on an 8D Process, incl. consistent history



# Babtec Qube

## Supplier Assessments

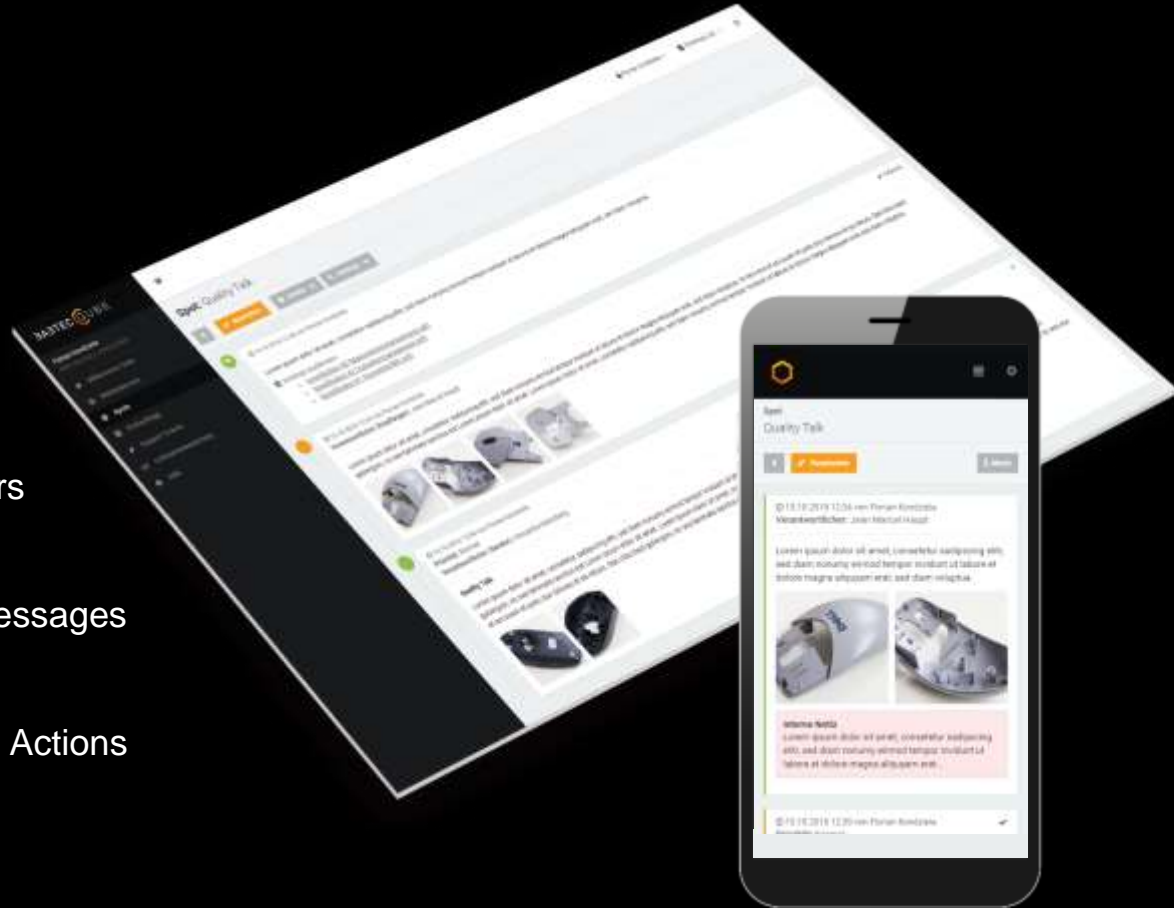
- Publication of Supplier Assessments at the push of a button directly from Babtec.Q
- Clear dashboard for suppliers and customers, with current and historical figures
- Feedback and comment functions for consistent and transparent communication



# Babtec Qube

## NEW: Qube.SPOT

- New cloud service at Qube to support general quality processes
- Simple communication – internally and with all business partners
- Sharing of images, documents and messages
- Collaborative processing of Tasks and Actions



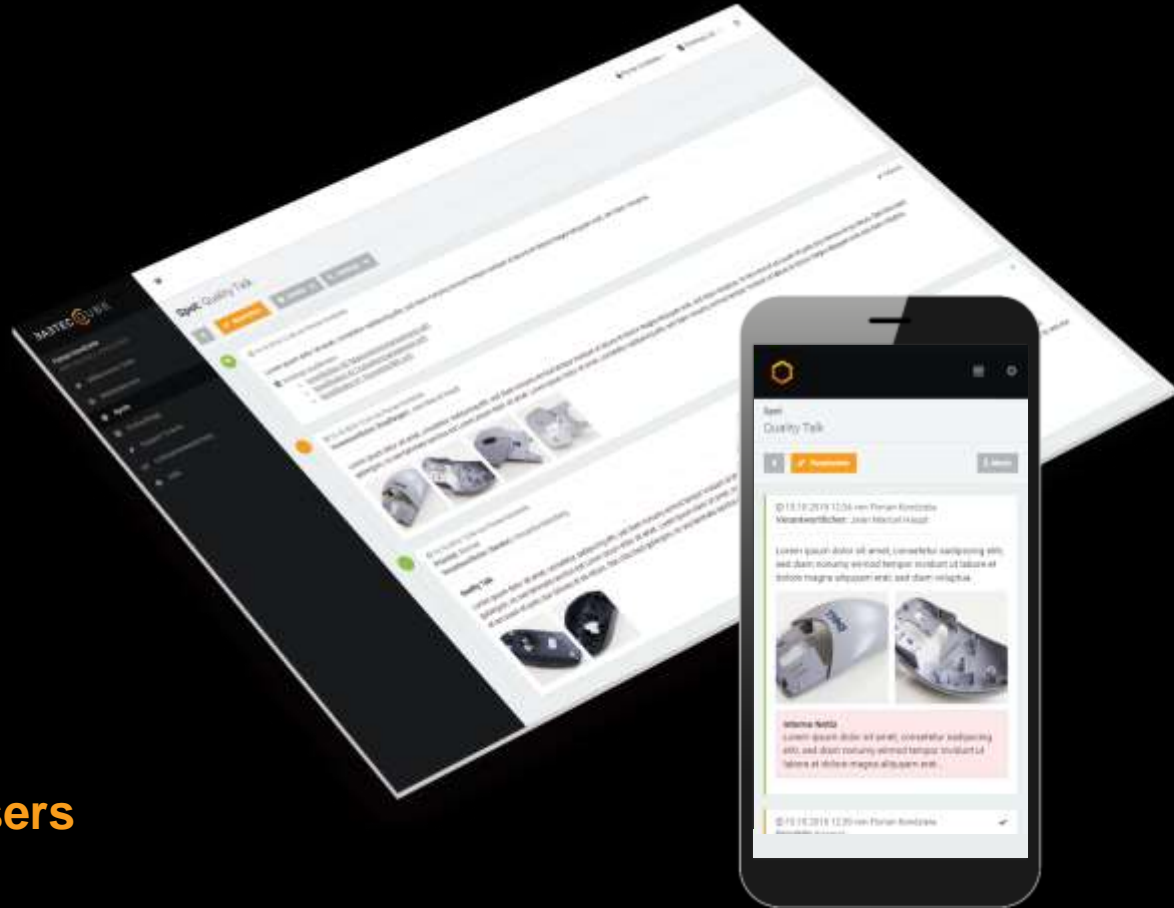


# Babtec Qube

## NEW : Qube.SPOT

- Optimized for use on mobile devices
- Access control via user roles
- Email notifications
- Any number of business partners can be addressed

**Free of charge for up to 5 Users per company account**



# Babtec Qube

## Smart Solutions for Quality Processes



Simply networked



Perfectly secured

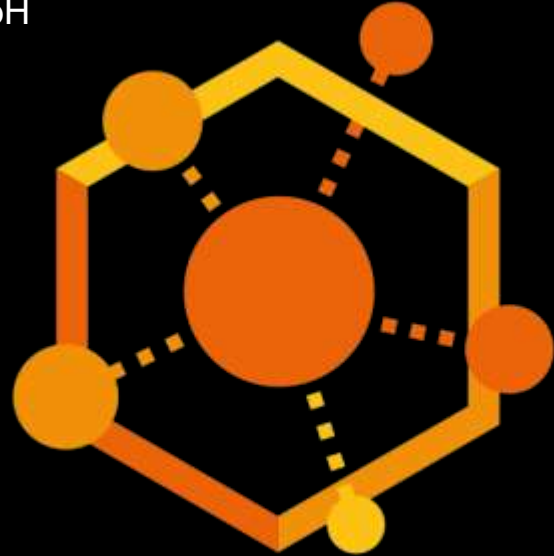


Working together

# Babtec Qube

## Simply networked

- The Qube is a service of the Babtec Informationssysteme GmbH and immediately available for all participants (onetime registration required)
- No downloads or installations needed
- Multi device capability, i.e. completely useable on PC, Mac, iOS and Android smartphones and tablets
- Mobile devices: Direct access to the camera or photos and files to add them to a process



# Babtec Qube

## Working together

- Working together on the same complaint process
- Share facts, results and decisions with a single click
- Both sides always have access to the current status of the complaint process
- High transparency due to clear status
- Email notifications
- The exchange of complaints and 8D Reports takes place on the basis of QDX, a VDA standard for the exchange



# Babtec Qube

## Perfectly secured

- Data protection standards in accordance with the european law
- Microsoft hosting and authentication technologies
- Data transfer with TLS/SSL encryption
- Data storage in western europe
- Digital handshakes between business partners
- All inputs are made in a private, protected room
- Participants decide which data to share



Babtec Qube

## Registration at Babtec Qube

Babtec would like to support you with your registration best possible!  
On the following pages we have documented step by step,  
how you register at Babtec Qube.

# First Steps

## Babtec Qube Registration

- Visit this website:  
[www.babtecqube.com](http://www.babtecqube.com)
- Click on:

Register now

### Important Hints

First, you register as a user in your role as administrator for your company.

As administrator you later create the company account for your company in the Qube.

Via the company account the exchange of complaints between Schmalz and you takes place.

The authentication at the Qube ALWAYS happens with your personal user account.



# First Steps

## Babtec Qube Registration

- Enter the following personal data:
  - **Salutation, Given Name, Surname, Email**
  - Choose your **Language**
- The fields „**User Account**“ and „**Display Name**“ are filled automatically but can be changed if required.

### What is the User Account?

With the User Account you can log in to the Qube later!

### What is the display name?

This name is displayed in the Qube for your user.



The screenshot shows the 'Babtec Qube Registrierung' (Babtec Qube Registration) form. The title is in orange. Below it, a subtitle explains that users with an existing Microsoft business account (e.g., Office 365) can register by clicking a link. The form contains several input fields: 'Anrede' (Salutation) with radio buttons for 'Herr' (selected) and 'Frau'; 'Vorname' (Given Name) with the value 'Florian'; 'Nachname' (Surname) with the value 'Kondziela'; 'E-Mail' with the value 'florian.kondziela@babtec.de'; 'Sprache' (Language) with a dropdown menu showing 'Deutsch'; 'Benutzerkonto' (User Account) with a dropdown menu showing 'florian\_kondziela\_1'; and 'Anzeigenname' (Display Name) with a dropdown menu showing 'Florian Kondziela'. To the right of the form, there is a section titled 'SSL Verschlüsselt' (SSL Encrypted) with a shield icon and text stating that data is protected by 256-bit SSL encryption. Below that is a 'Hilfe' (Help) section with a headset icon and text inviting users to contact support if they have questions, with the email 'support@babtec.de'.

**Babtec Qube Registrierung**

Um sich mit einem bestehenden Microsoft Geschäftskonto (z.B. Office 365) im Babtec Qube zu registrieren, klicken Sie [hier](#).

Anrede:  
☒ Herr ☐ Frau

Vorname:  
Florian

Nachname:  
Kondziela

E-Mail:  
florian.kondziela@babtec.de ✓

Sprache:  
Deutsch

Benutzerkonto   
florian\_kondziela\_1 ✓

Anzeigenname   
Florian Kondziela ✓

**SSL Verschlüsselt**

Ihre Daten werden durch eine 256bit SSL Verschlüsselung geschützt.


**Hilfe**

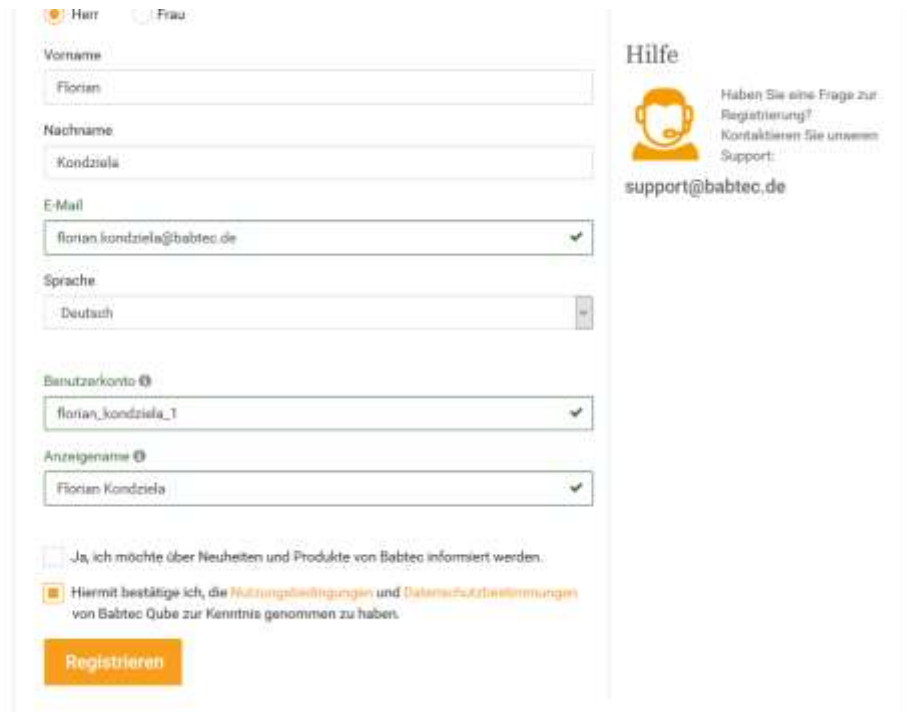
Haben Sie eine Frage zur Registrierung?  
Kontaktieren Sie unseren Support:  
[support@babtec.de](mailto:support@babtec.de)



# First Steps

## Babtec Qube Registration

- Confirm the **Terms of Use** and the **Privacy Statement**.
- Click on 
- Now, check your emails!  
You receive an email to finally confirm your registration.




The registration form is titled 'Herr' (selected) and 'Frau'. It contains the following fields and options:

- Vorname:** Florian
- Nachname:** Kondziela
- E-Mail:** florian.kondziela@babtec.de ✓
- Sprache:** Deutsch
- Benutzerkonto:** florian\_kondziela\_1 ✓
- Anzeigenname:** Florian Kondziela ✓
- ☐ Ja, ich möchte über Neuheiten und Produkte von Babtec informiert werden.
- ☒ Hiermit bestätige ich, die **Nutzungsbedingungen** und **Datenschutzbestimmungen** von Babtec Qube zur Kenntnis genommen zu haben.
- Registrieren** button

On the right side of the form, there is a 'Hilfe' (Help) section with a headset icon and the text: 'Haben Sie eine Frage zur Registrierung? Kontaktieren Sie unseren Support: support@babtec.de'.

# First Steps

## Babtec Qube Registration

- Your confirmation email contains your requested User Account ([your\\_name@babtecqube.com](mailto:your_name@babtecqube.com)) together with a temporary password.
- Click on  **Confirm**  
OR  
directly visit the website <https://app.babtecqube.com>

### Attention!

The User Account is despite of the „@“ NO email address!



Herzlich willkommen,

um Ihre Registrierung zu bestätigen, melden Sie sich bitte mit Ihrem Benutzerkonto und Ihrem vorläufigen Passwort an.


Ihr Benutzerkonto:  
[linzenbach@babtecqube.com](mailto:linzenbach@babtecqube.com)  
Vorläufiges Passwort:  
CM=Ry@jV

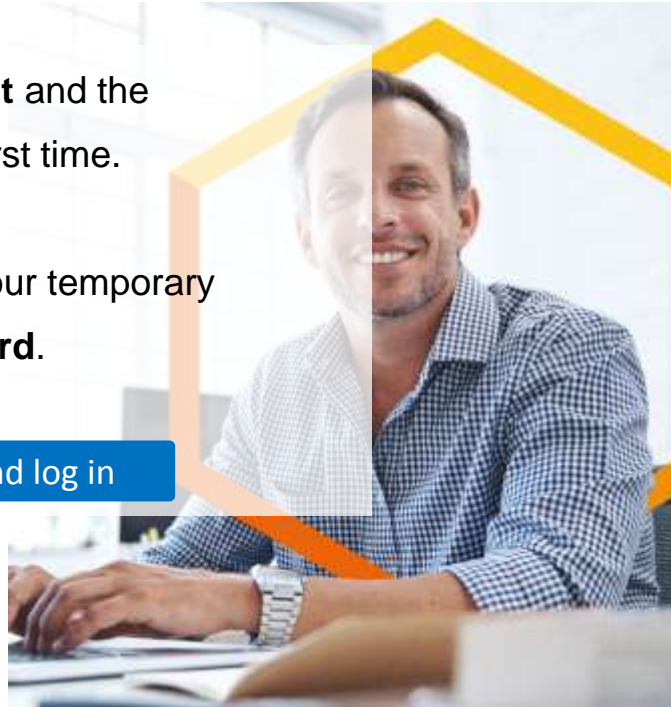
 **Bestätigen**

Babtec Informationssysteme GmbH, Clausenstrasse 8, 42285 Wuppertal, Germany

# First Steps

## Babtec Qube Registration

- Sign up with your **User Account** and the **temporary password** for the first time.
- You are requested to replace your temporary password with an **own password**.
- Click on 



BABTEC QUBE

Ändern Sie Ihr Kennwort  
Sie müssen Ihr Kennwort ändern, weil Sie sich entweder erstmalig  
anmelden oder Ihr Kennwort abgelaufen ist.

[Kennwort ändern und anmelden](#)

Sollten Sie noch kein Benutzerkonto für den Babtec Qube besitzen, registrieren  
Sie sich auf: <http://www.babtecqube.com>

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[Nutzungsbedingungen](#) [Datenschutz](#)



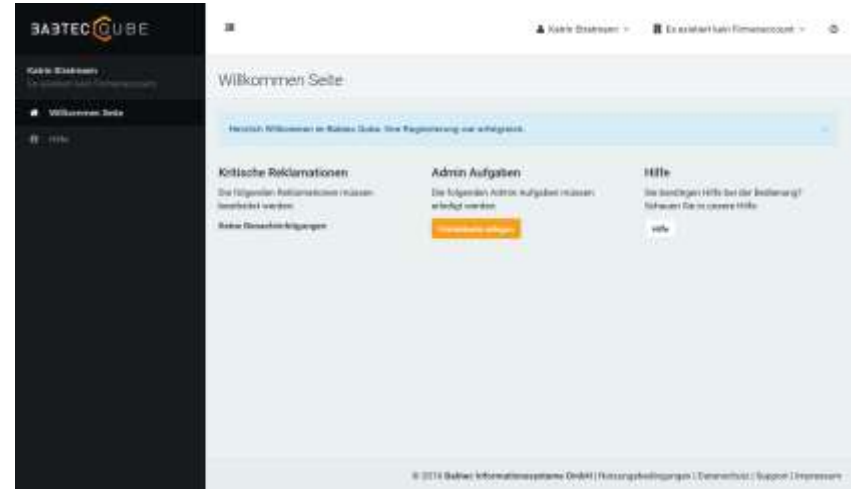
# First Steps

## Babtec Qube Registration

- After successful confirmation you are directly redirected to the Babtec Qube.

Congratulation! You are now logged in.

- Now, click on [Create Company Account](#) to create the Company Account for your company in Babtec Qube.




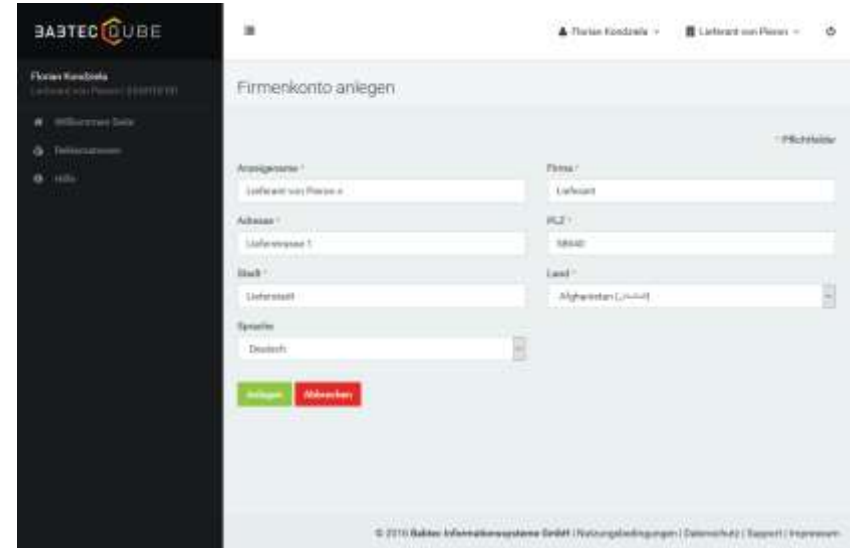
### What is the Company Account?

The exchange of complaints or 8D Reports in Babtec Qube takes place between Company Accounts. In the previous step, you signed up as an administrator in the Babtec Qube. As administrator you now create the Company Account for your company via which you will communicate with Schmalz later.

# First Steps

## Create Company Account

- Enter the following company data:
  - **Display Name**
  - **Name, Address, ZIP, City, Country, Language**
- Click on 



The screenshot shows the 'Firmenkonto anlegen' (Create Company Account) form in the Babtec Qube application. The form is titled 'Firmenkonto anlegen' and includes a 'Pflichtfelder' (Mandatory fields) indicator. The form fields are organized into two columns:

- Left Column:**
  - Anzeigename \*** (Display Name): Input field with the placeholder 'Lieferant von Plausen e'.
  - Adresse \*** (Address): Input field with the placeholder 'Lieferadresse 1'.
  - Stadt \*** (City): Input field with the placeholder 'Lieferstadt'.
  - Spezifie** (Specify): Input field with the placeholder 'Deutsch'.
- Right Column:**
  - Platz \*** (Place): Input field with the placeholder 'Lieferant'.
  - PLZ \*** (Postal Code): Input field with the placeholder '55440'.
  - Land \*** (Country): Dropdown menu with 'Afghanistan (افغانستان)' selected.

At the bottom of the form, there are two buttons: 'Anlegen' (Create) in green and 'Abbrechen' (Cancel) in red. The footer of the page reads: '© 2016 Babtec Informationssysteme GmbH | Nutzungsbedingungen | Datenschutz | Support | Impressum'.

### What is the Display Name?

Under the Display Name your company is communicating in Babtec Qube. Your Display Name will be shown to Schmalz as recipient, to whom a complaint was submitted. Analogous the Display Name of Schmalz is shown to you as originator.

# First Steps


## Create Company Account

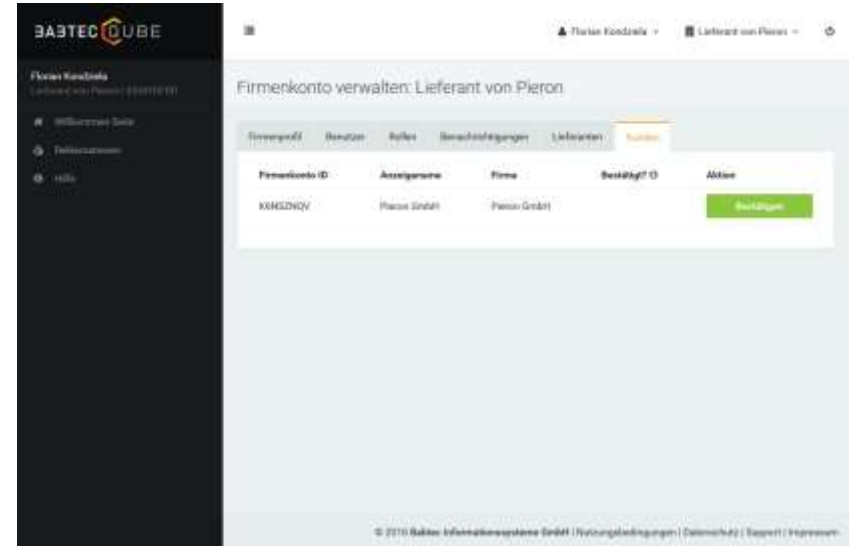
- After the creation of the Company Account, a unique **Company Account ID** for your company is created and displayed.
- Please communicate this Company Account ID to your customer, Schmalz!
- Schmalz requires your Company Account ID to exchange complaints with you.

The screenshot displays the BASTEC DUBE web portal interface. On the left is a dark sidebar with the logo and navigation links: 'Firmen-Konten', 'Lieferant von Pieron', 'Mein Unternehmen', 'Firmenkonto', and 'Hilfe'. The main content area is titled 'Firmenkonto verwalten: Lieferant von Pieron'. It features a top navigation bar with tabs: 'Neu anlegen', 'Beauftragte', 'Rollen', 'Benachrichtigungen', 'Lieferanten', and 'Kunden'. The 'Lieferanten' tab is active. Below the tabs, there's a form for managing a company account. The form includes fields for 'Firmenkonto ID #', 'Firma', 'PLZ', 'Land', 'Ausgangswert', 'Adresse', 'Stadt', and 'Sprache'. The 'Firmenkonto ID #' field contains the value '0000000000'. The 'Firma' field contains 'Lieferanten GmbH'. The 'PLZ' field contains '00000'. The 'Land' field is set to 'Deutschland'. The 'Ausgangswert' field contains 'Lieferant von Pieron'. The 'Adresse' field contains 'Lieferantenstr. 1'. The 'Stadt' field contains 'Lieferanten'. The 'Sprache' field is set to 'Deutsch'. At the bottom of the form, there are two buttons: 'Speichern' (Save) and 'Löschen' (Delete). The footer of the page contains the copyright notice: '© 2010 Basteck Informationssysteme GmbH | Nutzungsbedingungen | Datenschutz | Support | Impressum'.

# First Steps

## Confirm Schmalz as Customer

- You will be invited now to exchange complaints with Schmalz.
- You will be informed about this via email.
- Confirm the invite at „**Manage Company Account**“ in the „**Customer**“ tab by clicking on 
- From now on you can receive complaints from Schmalz and reply with 8D Reports.



## Processing of a Complaint in the Qube

Please take the exact procedure for the processing of complaints from the online help in the Qube. The online help is located in the main menu (on the left) under the entry „Help“.

In addition there is a PowerPoint presentation for editing the 8D Report in Qube.